

Quality and Environmental Policy

Our measures for the further development of the system are based on the following principles:

- We want to satisfy our customers with good products and services by complying with customer requirements and all relevant legal obligations.
- Hoffmann Neopac produces PE and PF tubes for the pharmaceutical, cosmetic and food industries and cans for the food and non-food industries according to the following regulations:
1935/2004/EC, (EC) No. 2023/2006, 94/62/EC (EU) No. 10/2011, US FDA 21 CFR,
for inks and varnishes: SR 817.023.21, EuPIA Guidelines and Nestlé Guidance,
for adhesives (if available): FDA 21 CFR §175.105,
for pharmaceutical products additionally: Ph. Eur. 3.1.3 and/or USP class VI/ USP661.1
for cans additionally: 175.300 (adhesives and lacquers) and CFR 178.3910 (surface lubricants tinplate)
- The customer determines what quality is. We want to create trust and be a reliable partner through regular fulfilment of customer requirements and a high degree of flexibility.
- Adequate operation in accordance with the expectations of interested parties is the focus of our daily activities.
- We advise our customers and ensure that their needs are optimally met by clearly identifying and defining the requirements. Customer requirements are all needs, both the defined (technical characteristics, designs, reliability, deadline) and the specified (aesthetics, manners, etc.) to be met on behalf of our customers.
- We avoid and reduce environmental impacts such as resource consumption, emissions and waste from all our business activities.
- In product development, we consider an environmentally friendly design with the best possible protection for the contents. We optimize processes and use environmentally compatible technologies wherever technically possible and economically viable.
- Quality assurance is the responsibility of all employees. Quality thinking and environmental awareness are promoted through training and further education and regular internal training. All managers set an example in this regard.
- We create an environment that promotes teamwork, creativity and innovation.
- With a systematic procurement of operating resources and maintenance (service and repair), we ensure that the company has suitable equipment at its disposal. All processes recorded on the order documents must be approved, i.e. they have been checked and approved.
- The selection of suitable supplier products, the careful selection, inclusion in our quality and environmental policy and the promotion of the introduction of the environmental standards of the respective suppliers are intended to ensure optimum procurement of raw materials (quality, costs, quantity, time).
- All detected faults are systematically analyzed and corrected by corrective measures or avoided by suitable measures in future production.
Depending on the problem, various instruments (e.g. working groups) are available to solve the problem. The responsible line managers are in charge of implementing and monitoring corrective measures.
- Every year, we assess the impact of our activities and define ambitious goals and measures.
- We publish all the information necessary to understand our environmental performance.

We expect all employees to be aware of the objectives in terms of quality, the environment and product safety and to contribute to their own achievement through their own work.

